

ReadyLINK

Quick Install Guide

Complex 24-Port 10/100Mbps SNMP Managed Switch with 2 Optional Modules

CGX3224

Version 1.3



networks@work



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Quick Install Guide

Compex 24-Port 10/100Mbps SNMP Managed Switch with 2 Optional Modules CGX3224

1. Introduction



Figure 1.1 **Compex CGX3224**

Compex CGX3224 is a SNMP Managed Switch with 24 10/100Mbps Fast Ethernet ports supporting full or half duplex transmission with flow control. CGX3224 has N-Way Auto-Negotiation capability, thus allowing the ports to be automatically configured for the highest possible operation mode between two network nodes. It comes with 2 slots that allow insertions of 2 Gigabit modules or Fiber Optics modules. Compex CGX3224 is integrated with an Aggregating Router supporting up to 4 broadband channels for Internet sharing, providing Load Balancing and Fail-Over Redundancy to the Internet. Compex CGX3224 supports Port-based VLAN and Tagged VLAN, improving network performance by reducing the broadcast traffic. It also supports up to 8-level Priority Queuing, improving the performance of bandwidth-demanding applications. Compex CGX3224 is integrated with an embedded HTTP server, providing a user-friendly web-based management interface. Compex CGX3224 is the complete solution for corporate network installation.

2. Hardware Installation

CompeX CGX3224 is suitable for office environment usage, which can either be placed on a flat surface or mounted on a 19-inch rack. The following steps illustrate the proper installation.

2.1. Desktop Installation

1. Unpack the switch.
2. Place CompeX CGX3224 near to a location where the power outlet is easily accessible. Ensure that the device has sufficient space for heat ventilation.
3. The surface should preferably be clean, smooth, level and sturdy. Ensure there is enough space around the unit to allow the attachment of network cables.
4. Connect the power cord to the power socket at the rear panel of the CompeX CGX3224.

2.2. Rack-Mounted Installation

1. Position one bracket to align with the holes on one side of CompeX CGX3224 and secure it with the smaller bracket screws (1/8-inch diameter) provided. Attach the other bracket to another side of the switch.
2. After attaching both mounting brackets, position CompeX CGX3224 in the rack by lining up the holes in the brackets with the appropriate holes on the rack. Secure it to the rack using the rack-mounting screws (5/16 inches diameters) with a screwdriver.
3. Connect the power cord to the power socket at the rear panel of CompeX CGX3224.



NOTE

For proper ventilation, do allow about 4 inches of clearance on the front and 4 inches on the back of the Switch. This is especially important in an enclosed rack installation.

2.3. Expansion Module Installation

A series of optional expansion modules are available for Complex CGX3224. You need to install the modules before turning on Complex CGX3224.

1. Unscrew and remove the metal plate from the expansion slot.
2. Insert the Module carefully into the expansion module window and push it along the module rail until it stops. Ensure that there is a secure connection to the PCB board of the Complex CGX3224.
3. Tighten the screws on the module.

For details on removing the expansion module, please refer to the User's Manual on **Removal of Expansion Module** in the Product CD.

3. Software Installation

3.1. FreedomView Pro SNMP Manager Software Installation

FreedomView Pro is a Windows-based network management software tool, which is specially designed for real-time management of networks using Complex SNMP manageable products such as Complex CGX3224.

This section will help you to install this easy-to-use application program. You can run this program under Windows 95, 98, ME, XP or NT V4.0.

The following procedures will guide you along during the installation:

1. Insert the Product CD to your CD-ROM Drive.
2. Go to **Drivers & Utilities** section and click on SNMP Manager Software.
3. Select **Run this program from its current location** and hit the **Ok** button.

4. Your system will start activating setup.exe of the FreedomView Pro program. Click **Next>** button to proceed.



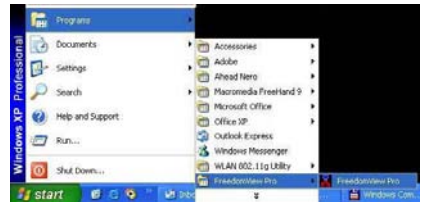
NOTE

It is important that you exit all programs before installation begins.

5. Follow the instruction stated on the screen. Click **Finish** button to end the installation of FreedomView Pro Program.



6. The setup has completed and you can now start using FreedomView Pro Software. Go to your **Start** menu, **Programs**, **FreedomView Pro** and select **FreedomView Pro**.



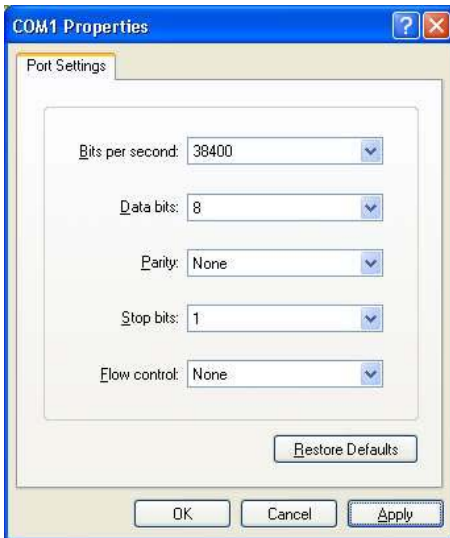
7. An authentication page will appear, prompting you to enter the password. The default password is set to *password*. Click **OK** button to access to the main page of FreedomView Pro.



3.2. Hyper Terminal Configuration

We can configure Compex CGX3224 through Hyper Terminal by connecting one end of RS232 straight console cable to a PC, and the other end to Compex CGX3224.

1. Go to **Start, Programs, Accessories, Communications** and select **Hyper Terminal** icon.
2. Type the name in the space provided.



3. Choose the COM Port which you have selected from your PC.
4. Adjust the Port setting from the COM1 Properties screen. This will depend on the console port that you are using.
5. Click **OK** to update the changes.

After setting all configurations, reset the power supply of Compex CGX3224.



4. Physical Setup for CompeX CGX3224

1. Connect the RJ45 Ethernet cable to any of the LAN ports of the CompeX CGX3224.
2. Next, use RS232 straight console cable to connect one end to your CompeX CGX3224, and the other end to your PC's console port.
3. Plug the female end of the attached power cable into the power socket which is located at the rear of CompeX CGX3224 chassis, and plug the other end into the nearby AC power point.
4. Once the device is connected to the AC power supply, the **POWER** LED will turn on immediately.
5. The **LINK** LED of that particular port should light up to indicate good connection. If not, check the cabling and connection of your switch again.

5. Configuration of CompeX CGX3224

You can configure your CompeX CGX3224 using Web-based Interface, Hyper Terminal and also window-based network management software tool – FreedomView Pro. In this section, we will brief through how to access to individual management program. For details in configuring CompeX CGX3224 using web-based interface, please refer to the User's Manual.

5.1. **Access to Web Management Interface**

Before any configuration is done for CompeX CGX3224, ensure that the TCP/IP of your PC is configured. The subnet of your PC's IP Address must be the same as your device. The default IP Address of CompeX CGX3224 is 192.168.100.128 and the subnet mask is 255.255.255.0. Set your PC's IP address to 192.168.100.xxx and subnet mask to 255.255.255.0, where xxx is any number from 1 to 254 except 128.

Now, you can configure Compex CGX3224 through Web Management Interface easily. To do so, you need to launch your web browser software, either Internet Explorer or Netscape, and type in `http://192.168.100.128`. This will display the switch authentication page as shown in Figure 5.1. The default password is *password*.



Figure 5.1 Authentication Page

Upon entering the correct password, the web based management screen will be displayed as shown in Figure 5.2. Login to the Management System and the Main Page of Compex CGX3224 will appear:

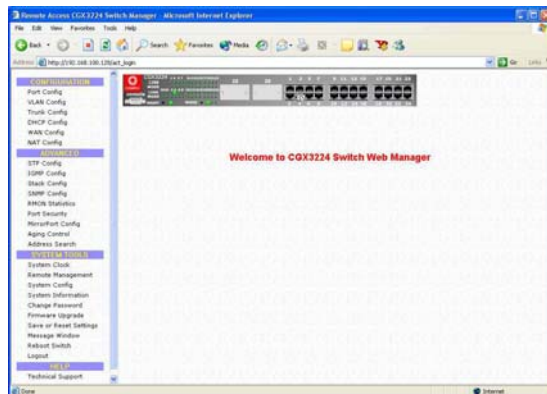


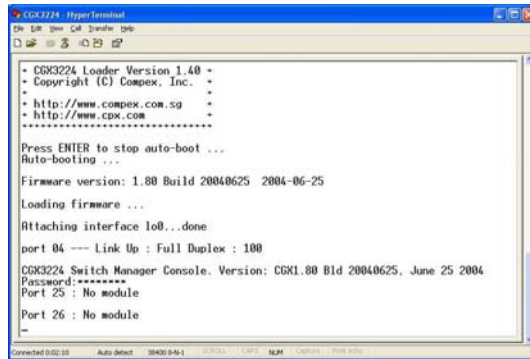
Figure 5.2 Main Configuration Menu of Compex CGX3224

Kindly refer to User's Manual for configuration details.

5.2. Access to Hyper Terminal

A Hyper Terminal screen will appear to list out all configurations.

1. To access to the main configuration page of Compex CGX3224, enter the password as *password* and press the **ENTER** key from the keyboard.



```

CGX3224 HyperTerminal
File Edit View Call Transfer Help

- CGX3224 Loader Version 1.40 -
- Copyright (C) Compex, Inc. -
- http://www.compex.com.sg -
- http://www.compex.com -
- .....
Press ENTER to stop auto-boot ...
Auto-booting ...

Firmware version: 1.80 Build 20040625 2004-06-25
Loading firmware ...

Attaching interface 100...done
port 04 --- Link Up : Full Duplex : 100
CGX3224 Switch Manager Console. Version: CGX1.80 B1d 20040625, June 25 2004
Password:*****
Port 25 : No module
Port 26 : No module

```

You can modify the configuration on the screen itself, such as changing the IP Address after you have upgraded the firmware.

5.3. Access to FreedomView Pro Program

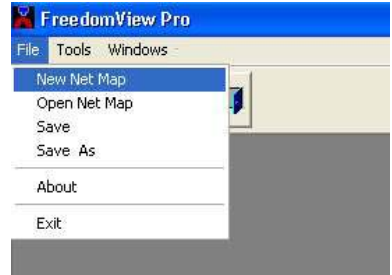
After installation, you can easily run FreedomView Pro to manage Compex CGX3224. The following steps show how to run FreedomView Pro Program:

1. Upon activating the FreedomView Pro program, an authentication window will pop up, promptly you to enter the password.



Once you are in the main page of your FreedomView Pro, you can start managing your network in real-time.

2. Go to **File** Menu and select “**New Net Map**” option.



3. Complex CGX3224 node will appear if you have connected it to the network. Double click the node and the device view will pop out.

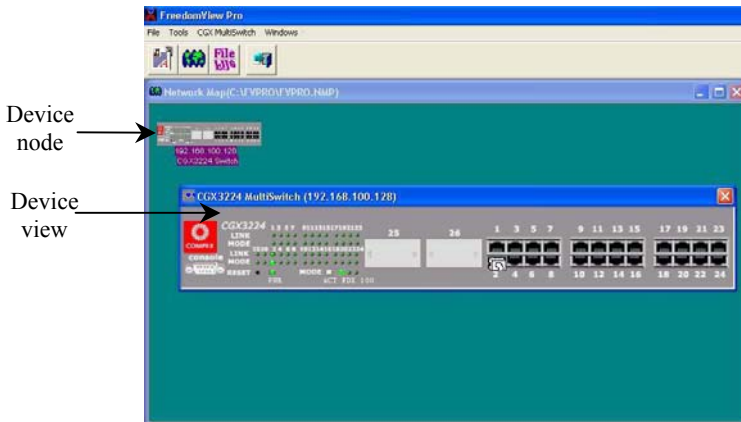


Figure 5.3 Device View and Node of Complex CGX3224

From the device view, you can study the current configuration of Complex CGX3224 by double clicking on either the port area (for individual Stack Statistics) or any of the empty space at the right side of the device view (for overall Stack Statistics of the system.)

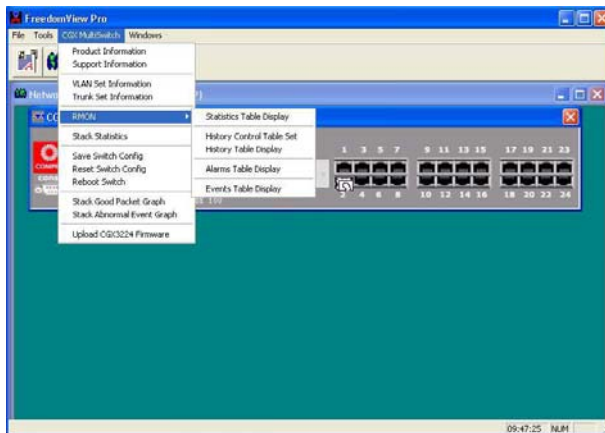


NOTE

Please note that you may need to connect your device to the network before activating FreedomView Pro Program. This allows you to view the device node/s on the screen.

If you have failed to do so, you can simply go to **Rediscover** option at the **Network Map** Menu to refresh the screen after connecting to the network.

In order to configure CompeX CGX3224 using FreedomView Pro Program, you may proceed to CGX MultiSwitch Menu as shown below:



After changing the configuration of CompeX CGX3224, you can select **Save Switch Config** to save your configuration.

You may refer to FreedomView Pro's User's Manual which can be found in the Product CD for details in using this management tool software.

6. Troubleshooting

6.1. LED Indications

CompeX CGX3224 is designed with LED indicators to indicate the operating status such as Power Status, Port Activity Status (Transmit/and Receive), Duplex status, and 10/100Mbps connection Status that can be found on the front panel. The LEDs indicators are useful for troubleshooting.

- ◆ If the **POWER** LED does not light up, check that:
 - Plug/cord is properly inserted into the socket.
 - Main switch on the power point is ON.

- ◆ When the switch is in **LINK** Mode
If the **MODE** LED does not light up steadily when the particular port is connected to 10/100 Base-TX link and there is no network activity on the network segment, check that
 - RJ-45 plug is fully inserted until you hear a click sound.
 - The PC is powered-up.

If the LED is not blinking when there are network activities on the network segment, replace the switch.

- ◆ When the switch is in **100M** Mode
If the **MODE** LED does not light up steadily when the particular port is connected to 100 Base-TX link, check that
 - The particular port has been configured to Full Duplex mode.
 - RJ-45 plug is fully inserted until you hear a click sound.
 - The PC is powered-up.

- ◆ When the switch is in **FULL** Mode
If the **MODE** LED does not light up steadily when the particular port is running at Full Duplex mode, check that
 - The device is configured to Full Duplex mode.

Please note that if the **FULL** LED is not blinking while two or more stations are running in Full Duplex Mode, replace the switch.



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Manual Revision by Ong

Manual Number: **M-0355-VI.3C** Version 1.3, July 2004

FCC NOTICE: This device has been tested and found to comply with the limits for a **Class A** digital device, pursuant to **Part 15 of the FCC Rules**. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the computer and receiver.
- Connect the computer into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

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- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

ICES 003 Statement

This Class A digital apparatus complies with Canadian ICES-003

DECLARATION OF CONFORMITY: **Compex, Inc.** declares that the product:

Product Name: **Compex 24-Port 10/100Mbps SNMP Managed Switch with 2 Optional Modules**

Model No.: **CGX3224** conforms to the following Product Standards:

Radiated Emission Standards: **EN55022A, FCC Part 15 Class A**

Conducted Emission Standards: **EN60555Pt2** conducted emission; **EN55022A** conducted emission, **LVD 60950** standard, **FCC Part 15 Class A**

Immunity Standards: **IEC 801-2; IEC 801-3; IEC 801-4**

Low Voltage Directive: **EN 60 950:1992+A1; 1993+A2; 1993+A3; 1995+A4; 1996+A11; 1997.**

Therefore, this product is in conformity with the following regional standards: FCC Class A — following the provisions of **FCC Part 15** directive; **CE Mark** — following the provisions of the **EC** directive.

Manufacturer's Name: **Compex, Inc.**

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Anaheim, CA 92807, USA

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ReadyLINK Networktechnology GmbH,
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[M-0088-V2.3C]



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Or E-mail: support@complex.com.sg with the following information:

To activate the warranty, please complete this card and return to Compex within ninety (90) days of purchase date.

Product:	Purchase Date:	Revision:	Serial No:
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Name:	Title:	E-mail:
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Company:	Dept:
----------	-------

Address:	City:
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Postal/Zip Code:	State:	Country:
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Phone: ()	Extn: ()	Fax: ()
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Computer in which this product is installed?	Model:	Serial No:
--	--------	------------

Network protocol (Check all that apply):	<input type="checkbox"/> TCP/IP	<input type="checkbox"/> IPX/ODI	<input type="checkbox"/> XNS	<input type="checkbox"/> OST	<input type="checkbox"/> DLC	<input type="checkbox"/> DECnet
	<input type="checkbox"/> NDIS	<input type="checkbox"/> SNA	<input type="checkbox"/> NBP	<input type="checkbox"/> Other:		

Network Operating System (Check all that apply):	Novell NetWare: <input type="checkbox"/> 3.X <input type="checkbox"/> 4.X <input type="checkbox"/> 5.X	SCO Unix: <input type="checkbox"/> Openserver Ver: ____
	Microsoft Windows: <input type="checkbox"/> NT4.0 <input type="checkbox"/> 95 <input type="checkbox"/> 98 <input type="checkbox"/> Win 2000	
	Linux: <input type="checkbox"/> Red Hat Ver: ____ <input type="checkbox"/> SUSE Ver: ____ <input type="checkbox"/> Others: ____ Ver: ____	
	Others NOS: _____ Ver: ____	

Applications used on network processing (Check all that apply):	<input type="checkbox"/> Desktop Publishing	<input type="checkbox"/> Word Processing	<input type="checkbox"/> Accounting
	<input type="checkbox"/> CAD/CAM	<input type="checkbox"/> Spreadsheet	<input type="checkbox"/> Database Management
	<input type="checkbox"/> E-mail	<input type="checkbox"/> Other:	

How did you learn about Compex?	<input type="checkbox"/> Work	<input type="checkbox"/> Friend	<input type="checkbox"/> Internet	<input type="checkbox"/> Dealer	<input type="checkbox"/> Magazine	<input type="checkbox"/> Exhibition
	<input type="checkbox"/> Other:					

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For purchases outside U.S.A. and Canada, please fax to Compex Systems Pte Ltd at (65) 6280-9947

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[M-0088-V2.3C]

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Produkt:	Kaufdatum:	Ausgabe:	Seriennr.:			
Name:	Titel:		E-mail:			
Firma:		Abt.:				
Adresse:			Stadt:			
Postleitzahl:		Bundesstaat:	Land:			
Telefon: ()		Durchwahl:	Fax: ()			
Computer in dem dieses Produkt installiert ist?:		Modell:	Seriennr.:			
Netzwerkprotokoll (Zutreffendes ankreuzen):	<input type="checkbox"/> TCP/IP	<input type="checkbox"/> IPX/ODI	<input type="checkbox"/> XNS	<input type="checkbox"/> OST	<input type="checkbox"/> DLC	<input type="checkbox"/> DECnet
	<input type="checkbox"/> NDIS	<input type="checkbox"/> SNA	<input type="checkbox"/> NBP	<input type="checkbox"/> Andere:		
Netzwerk- Betriebssystem (Zutreffendes ankreuzen):	Novell NetWare: <input type="checkbox"/> 3.X <input type="checkbox"/> 4.X <input type="checkbox"/> 5.X			SCO Unix: <input type="checkbox"/> Openserver Ver:		
	Microsoft Windows: <input type="checkbox"/> NT4.0 <input type="checkbox"/> 95 <input type="checkbox"/> 98 <input type="checkbox"/> Win 2000					
	Linux: <input type="checkbox"/> Red Hat Ver: _____ <input type="checkbox"/> SUSE Ver: _____ <input type="checkbox"/> Andere: _____ Ver: _____			Andere Netzwerk-Betriebssysteme: _____ Ver: _____		
Anwendungen, die im Netzwerk benutzt werden: (Zutreffendes ankreuzen):	<input type="checkbox"/> Desktop Publishing		<input type="checkbox"/> Textverarbeitung		<input type="checkbox"/> Buchführung	
	<input type="checkbox"/> CAD/CAM		<input type="checkbox"/> Tabellen		<input type="checkbox"/> Datenbanken	
	<input type="checkbox"/> E-mail		<input type="checkbox"/> Andere:			
Wie haben Sie über Compex erfahren?	<input type="checkbox"/> Arbeit	<input type="checkbox"/> Freund	<input type="checkbox"/> Internet	<input type="checkbox"/> Handel	<input type="checkbox"/> Magazin	<input type="checkbox"/> Ausstellung
	<input type="checkbox"/> Andere:					

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Вы можете зарегистрироваться через Интернет на сайте:		http://www.cpx.com или http://www.complex.com.sg				
Или по электронной почте: support@complex.com.sg , предоставив следующую информацию						
<i>Для того, чтобы получить право на гарантию, пожалуйста, заполните данную карточку и отправьте ее в компанию Сотрех в течение девяноста (90) дней с даты покупки.</i>						
Изделие:	Дата приобретения:	Модификация:	Серийный номер:			
Имя и фамилия:	Должность:	E-mail:				
Компания:		Отдел:				
Адрес:		Город:				
Почтовый индекс:	Область:	Страна:				
Телефон: ()	Добавочный:	Факс: ()				
Компьютер, на котором установлено данное изделие:		Модель:	Серийный номер:			
Сетевой протокол (Отметьте все нужные позиции):	<input type="checkbox"/> TCP/IP	<input type="checkbox"/> IPX/ODI	<input type="checkbox"/> XNS	<input type="checkbox"/> OST	<input type="checkbox"/> DLC	<input type="checkbox"/> DECnet
	<input type="checkbox"/> NDIS	<input type="checkbox"/> SNA	<input type="checkbox"/> NBP	<input type="checkbox"/> Другой:		
Сетевая операционная система (Отметьте все нужные позиции):	Novell NetWare: <input type="checkbox"/> 3.X <input type="checkbox"/> 4.X <input type="checkbox"/> 5.X		SCO Unix: <input type="checkbox"/> Openserver Версия: _____			
	Microsoft Windows: <input type="checkbox"/> NT4.0 <input type="checkbox"/> 95 <input type="checkbox"/> 98 <input type="checkbox"/> Win 2000					
	Linux: <input type="checkbox"/> Red Hat Версия: _____ <input type="checkbox"/> SUSE Версия: _____ <input type="checkbox"/> Другая: _____ Версия: _____					
Другая операционная система: _____ Версия: _____						
Приложения, используемые в сети (Отметьте все нужные позиции):	<input type="checkbox"/> Подготовка макетов изданий		<input type="checkbox"/> Подготовка текстов		<input type="checkbox"/> Учет ресурсов	
	<input type="checkbox"/> CAD/CAM		<input type="checkbox"/> Электронные таблицы		<input type="checkbox"/> Управление базами данных	
	<input type="checkbox"/> E-mail		<input type="checkbox"/> Другое:			
Как вы узнали о компании Comrex?	<input type="checkbox"/> Работа	<input type="checkbox"/> Друзья	<input type="checkbox"/> Интернет	<input type="checkbox"/> Дилер	<input type="checkbox"/> Журнал	<input type="checkbox"/> Выставка
	<input type="checkbox"/> Другое:					

Note:

Please fax to Comrex Systems Pte Ltd at (65) 6280-9947

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